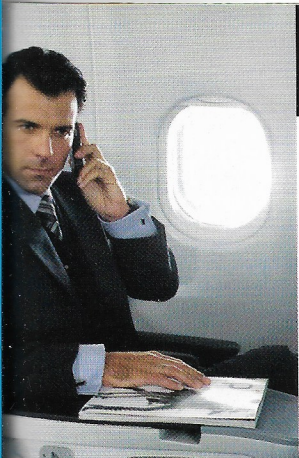


SWISS Magazine

#153
May 2017

Bergen
Cultural cool



THE BEST AT THE AIRPORT AND ON BOARD

Exclusive personalised service and maximum comfort allow you to work or relax as you wish.



The implementation of the new in-flight service on routes to Brazil at the beginning of August 2008 signalled the introduction of the new taplexecutive on the A330 and A340 long-haul fleets. The project began in 2006 with simultaneous research done in Portugal and Brazil, listening to hundreds of Victoria Programme frequent-flyers regarding what they would like to have on board TAP flights: their favourite colours, the ideal type of food, best entertainment options, essential items for travel kits and much more. Based on this information, we redesigned the service. There are plenty of new features and extra comfort on offer.

PREMIUM CUSTOMER CENTRE

TAP has a new Premium Customer Centre at Lisbon Airport, an innovation that offers business passengers exclusive service with differentiated check in and customer care and faster and more efficient boarding. Passengers in this class can also enjoy a new priority security and x-ray service – the Fast Track service – which makes access to the departure lounge easier and faster and which uses the Green Way concept.

As a taplexecutive client you can benefit from up to two free days parking at Lisbon Airport in the P2 park, next to arrivals, in Porto (P4), Faro (P1), and Funchal (P1). Promotion valid for return flights.

ADVANCED DESIGN

The graphic design of the in-flight fabrics and items were created by the Miguel Arruda Arquitectos Associados studio in Lisbon, who also designed the new menus, wine lists and tray doilies. This project is part of TAP's corporate image and works in tandem with the cabin crew uniforms designed by the duo Manuel Alves and José Manuel Gonçalves.

TAKE IT EASY

The Recaro Lie-flat seats on the A330, which can be transformed into real beds, have special two-metre-long polar blankets, anti-allergy pillows that are twice the size of the previous ones and covered with a soft-touch material, which was specially-designed for TAP. There are also new, improved head-rests.

New cutting-edge technology headphones with electronic noise reduction make the trip with TAP even more comfortable. Scientific studies show that low frequency noise contributes to "flight tiredness". Due to the system that cancels out that noise, the result is a more relaxing journey and a following day that's more productive.

Passengers also now have access to a new range of amenity-kits, which focus more on what passengers said they wanted and give even greater comfort for those flying taplexecutive. There are three models that alternate over the year and have been added to the new travel kits: a pen to fill in the forms, a shoe horn, moisturising cream and dental floss. The bags are re-usable, easy-to-use, attractively and innovatively designed and made of the highest quality material.

TABLE MATTERS

In-flight crockery has been specially-made for TAP by the Portuguese firm Vista Alegre, creatively combining tradition with modern and sophisticated design. The menus and drinks lists are joined together in an attractive and user-friendly way, providing a selection of dishes and excellent range of wines available on every flight. The menus reflect the styles of TAP's chefs in Portugal (Vitor Sobral) and in Brazil (Dânio Braga), and guest chefs. There are over 112 different dishes just on long haul flights, which have been chosen based on recent customer preferences.

In-flight service uses table-setting, which means meals are served directly onto the passenger's table, with no tray for the main meal – salads with five ingredients to choose from, soup and the option of three hot meals. This level of sophisticated and personalised service is also present at breakfast time with passengers' favourite items available: cold meats, cheeses, fresh fruit, yoghurts, jams and a selection of bread and cakes. Light menus that are an ideal way of starting the day.

If you wish to rest until later, you can have a quick breakfast up to 45 minutes before landing (only on flights where the normal meals service includes breakfast). These meals should be requested from cabin crew at the beginning of the flight.

Coffee is always available on request on long haul flights.

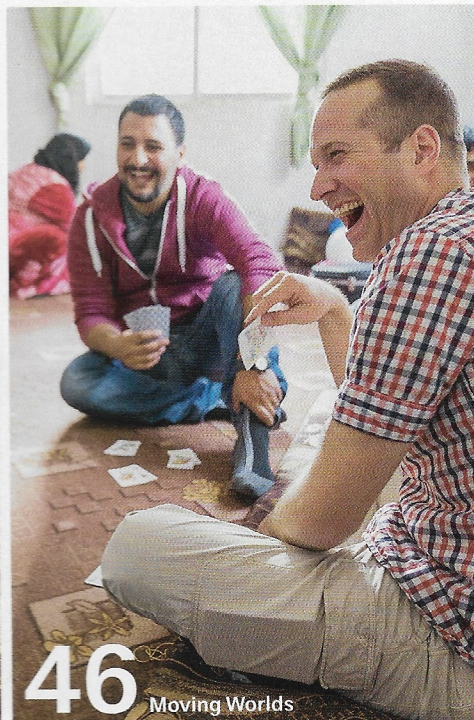
ENTERTAINMENT

On A330 aircraft, the audio and on-demand video systems are totally interactive, have individual screens and provide: ten new films; an eight-hour programme with Portuguese, Brazilian and international documentaries and series; daily news from Rádio Televisão Portuguesa in Portuguese and English; ten games (some of them multiplayer – which means they can be played with other passengers on the same flight); information about TAP and TAP's destinations; over 900 songs and the possibility of passengers choosing their own programme by selecting their favourite songs from 50 CDs from the in-flight collection, which is updated every two months; 12 TAP Radio channels. On other aircraft there are six new films, which always include a European, Latin-American or Brazilian film. Selected aircraft are also equipped with external cameras which show take-off, approach and landing. The entire fleet screens animated maps that show the flight path from different angles and which give information on flight conditions, temperature and time in the cities of departure and destination. Apart from the prize-winning in-flight magazine UP, there is a selection of Portuguese and international magazines and newspapers available in taplexecutive, as well as a wide range of reading material in the VIP lounges. ✈





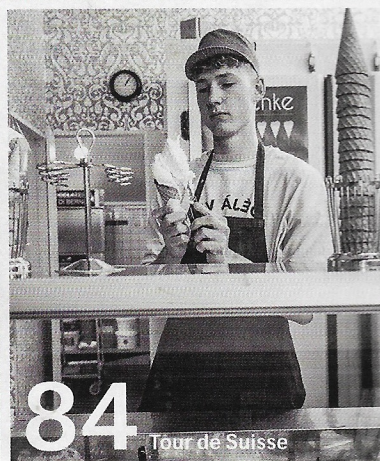
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66 Portfolio



84 Tour de Suisse



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Cover:
Designer T-Michael kennt
man in Bergen. Mehr zu
ihm und seinem Shop
finden Sie auf Seite 39.
Designer T-Michael is
a familiar Bergen figure.
You can find out more
about him and his shop
on page 39.

Velkommen

*Welcome aboard



Thomas Klühr

«Unsere neue Destination Bergen ist insbesondere im Sommer eine Reise wert.»

"Our new destination Bergen is worth a visit – especially in the summer months."

Geschätzte Fluggäste

Manchmal liegt das Ferne näher, als man denkt. Fragt man die Schweizerinnen und Schweizer nach ihrer Lieblingsdestination, hört man eine Antwort immer wieder: **Australien**. SWISS fliegt zwar nicht direkt nach Down Under, aber dank einer neuen Vereinbarung mit unserer Partnergesellschaft Cathay Pacific können Sie mit optimal abgestimmten Verbindungen über Hongkong nach Australien oder auch Neuseeland fliegen. Mehr dazu lesen Sie auf Seite 114.

Falls es Sie eher in den hohen Norden lockt, haben wir in dieser Ausgabe genau das Richtige für Sie. Egal, ob Regen oder Sonnenschein, die Norweger sind sowieso gut gelaunt. Inmitten von wunderbaren Fjorden und Berglandschaften hat man auch guten Grund, froh gestimmt zu sein: In der zweitgrössten Stadt Norwegens kommen nicht nur Gourmets, Kulturliebhaber und Naturfreunde voll zum Zug. Die ausführliche Reportage ab Seite 16 zeigt auf, wieso unsere neue Destination **Bergen** insbesondere im Sommer eine Reise wert ist.

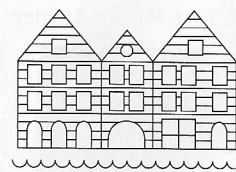
Während der Sommermonate locken wir zudem mit vier weiteren neuen Reisezielen. Ob Strandspaziergänge bei Sonnenuntergang auf **Sylt**, Weidegustationen in **Figari**, familienfreundliche Wanderungen rund um **Cork** oder entspannte Wellness in der eher unbekannten serbischen Kulturstadt **Niš** (siehe Seite 58) – alle vier sind eine Reise wert.

Es freut mich sehr, Sie an Bord von SWISS willkommen zu heissen, und ich wünsche Ihnen eine schöne Reise und vor allem einen genussvollen Flug mit uns!

Herzlich, Ihr

Thomas Klühr
CEO Swiss International Air Lines

nom bord



Dear guests

Sometimes even faraway places are closer than we think. Many a Swiss will tell you that **Australia** is their favourite travel destination. SWISS doesn't serve down under directly; but with our new agreement with our partner Cathay Pacific, we now offer excellent connections to both Australia and New Zealand via Hong Kong. You can find out more on page 114.

If you're more attracted to northern climes, this issue of our in-flight magazine should be just the thing for you. Whether the rain is falling or the sun is shining, Norwegians always seem to be in the best of spirits. And in **Bergen**, the country's second city, they have particular reason to be so, with its gourmet delights, its cultural attractions and its spectacular setting in the fjords and among the surrounding peaks. All of which makes this new SWISS destination well worth a visit, especially in the summer months – as you can discover in our extensive report from page 16 onwards.

We also have four further new SWISS destinations to tempt you with this summer. A sunset stroll on **Sylt**, a wine tasting in **Figari**, family hikes around **Cork**, a relaxing spa treatment in **Niš**, Serbia's relatively unknown but culturally fascinating third city ... You'll find a host of tips and ideas for our other new summer destinations on page 58.

I am delighted to have you aboard with us today. And wherever your travels are taking you, I wish you a pleasant trip and (above all) a wonderful flight!

Chers passagers

Certaines destinations sont plus proches que l'on ne pense. Interrogés sur leur destination favorite, les Suissesses et les Suisses citent souvent l'**Australie**. Bien que ce pays situé à l'autre bout du monde ne soit pas directement desservi par SWISS, il est désormais possible de se rendre en Australie et en Nouvelle Zélande grâce à un nouvel accord passé avec notre partenaire Cathay Pacific et à ses correspondances optimales à Hong Kong. Pour en savoir plus, rendez-vous à la page 114.

Si vous êtes plutôt attiré(e) par le Grand Nord, le présent numéro vous comblera. Peu importe qu'il fasse beau ou qu'il pleuve, les norvégiens sont toujours de bonne humeur. Entre fjords et montagnes, des paysages à couper le souffle constituent de bonnes raisons d'être heureux, et dans la deuxième plus grande ville de Norvège, tout le monde y trouve son compte, tant les gourmets, que les amateurs de culture et les amis de la nature. Dans le reportage détaillé, à partir de la page 16, vous découvrirez pourquoi **Bergen**, notre nouvelle destination, vaut le détour.

Nous vous proposerons en outre quatre nouvelles destinations pendant les mois d'été. D'ores et déjà, vous pouvez vous réjouir à l'idée de vous promener sur la plage de **Sylt**, de participer à une dégustation de vins à **Figari**, d'effectuer des balades familiales aux alentours de **Cork** ou encore de profiter des espaces de bien-être de la ville serbe de **Niš**, une destination culturelle encore très peu connue. Rendez-vous à la page 58 pour des informations plus détaillées.

Je vous souhaite de passer un agréable vol vers votre destination!

Cari ospiti di SWISS

A volte le mete lontane sono più a portata di mano di quanto si pensi. Tra le destinazioni più ambite dagli svizzeri l'**Australia** è sicuramente al primo posto. SWISS non ha voli diretti per Down Under, ma grazie ad un nuovo accordo con la nostra partner Cathay Pacific possiamo offrirvi ottimi collegamenti con l'**Australia** e la Nuova Zelanda via Hong Kong. Potete trovare maggiori informazioni a pagina 114.

Se invece siete sensibili al fascino dei paesi nordici, in questo numero vi proponiamo qualche spunto per i vostri prossimi viaggi. Con la pioggia e con il sole i norvegesi sono sempre di buon umore. Bergen, la seconda città della Norvegia, incastonata tra fiordi meravigliosi e incantevoli montagne, offre ai propri abitanti e ai visitatori buoni motivi per sorridere, dalla cucina gourmet alle attrattive culturali e naturalistiche. Nel nostro ampio reportage a pagina 16 e seguenti, vi sveliamo tutte le attrattive di **Bergen**, in particolare d'estate.

Per i mesi estivi vi proponiamo inoltre quattro altre mete di sicuro interesse. **Sylt**, con le sue spiagge che invitano a romantiche passeggiate al tramonto; **Figari** con degustazione di vini; **Cork**, ideale per escursioni in famiglia; o **Niš**, città culturale serba ancora sconosciuta ai più (veder pagina 58), dove trascorrere una rilassante vacanza all'insegna del wellness.

Sono lieto di darvi il benvenuto a bordo di SWISS, vi auguro buon viaggio e un piacevole volo!

Just one flight away

Selection & Text: Aylin Aslan / Illustrations: Raffinerie

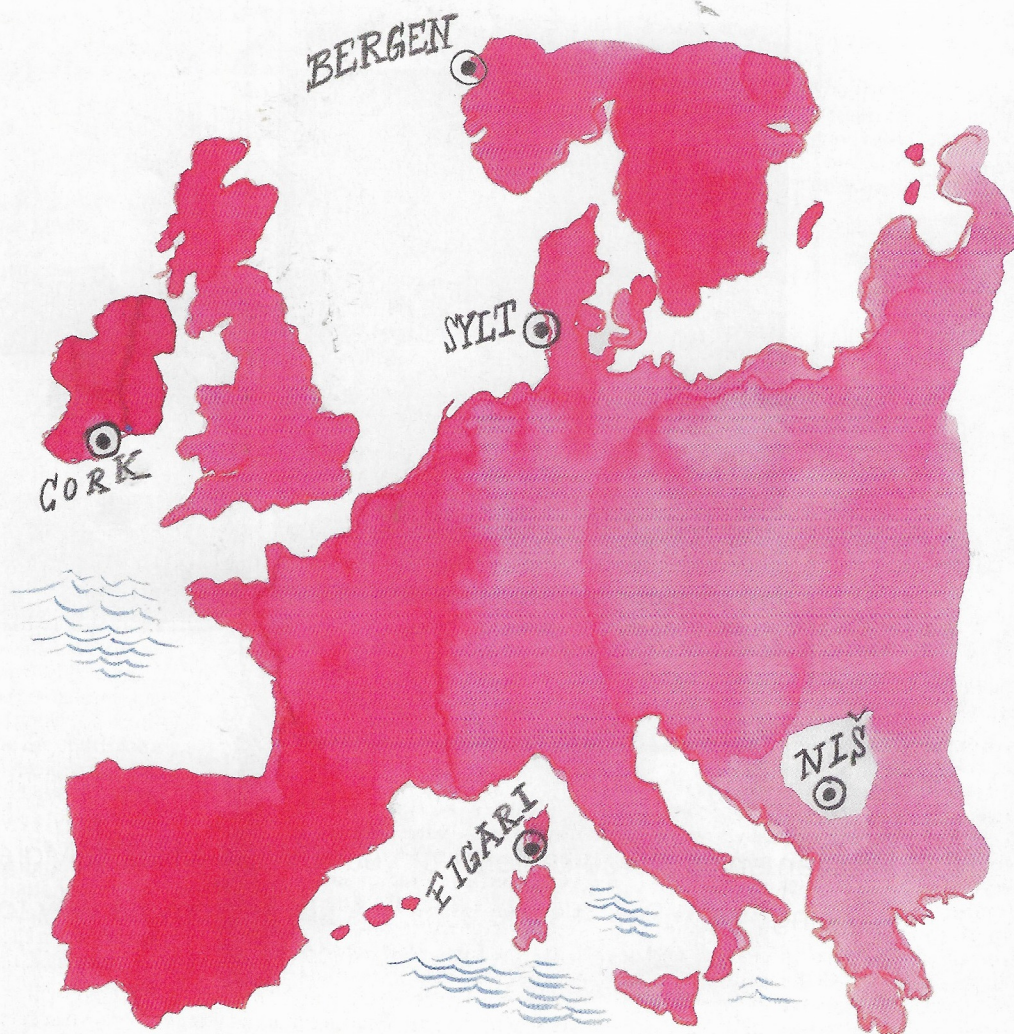
Read the cover story about Bergen on page 16.

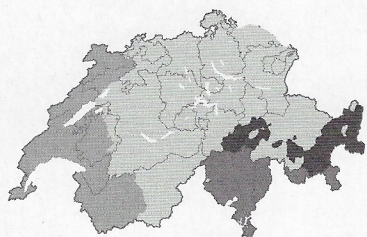


FLY SWISS
SWISS fliegt neu mehrmals wöchentlich an die neuen Sommerdestinationen. Einige der Ziele werden mit der neuen Bombardier C Series angefliegen. Information: SWISS.COM oder Tel. +41 (0)848 700 700. SWISS will be serving its new summer destinations several times weekly. Some of the routes will be operated with our advanced new Bombardier C Series aircraft. For further details visit SWISS.COM or call +41 (0)848 700 700.

SWISS erweitert ihr Streckennetzwerk um fünf neue Traumziele. Ob irischer Folk in Cork oder frischer Fisch auf Sylt: Die folgenden Tipps liefern Inspirationen für Ihren nächsten Urlaub!

SWISS has added five great new destinations to its summer schedules. So whether it's for Irish folk in Cork or fresh fish on Sylt, here are a few inspirational tips for your next summer break!





Languages spoken

- **Swiss German:** 63.3 % (northern, central and eastern Switzerland)
- **French:** 22.7 % (western Switzerland)
- **Italian:** 8.1 % (southern Switzerland)
- **Rhaeto-Romanic:** 0.5 % (south-eastern Switzerland)
- **Others:** 20.9 %

(© Bundesamt für Statistik, Neuchâtel 2016; figures: 2014. The total amounts to more than 100 per cent as people interviewed could indicate more than one main language.)

Good to know

Area: 41,285 km²
North-south length: 220 km
East-west length: 348 km
Population: 8.327 million
Capital: Bern
Cantons: 26

(© Bundesamt für Statistik, Neuchâtel 2016; figures: 2015)

Public transport

The best way to discover Switzerland is by train, bus and boat. Ask for your **SWISS TRAVEL PASS** or other rail tickets at the airport railway station in Switzerland. Check SwissTravelSystem.com.



Cantons of Switzerland



Aargau



Appenzel A.Rh.



Appenzel I.Rh.



Basel-Land



Basel-Stadt



Bern



Fribourg



Genève



Glarus



Grischun



Jura



Luzern



Neuchâtel



Schwyz



Mobile apps for your trip to Switzerland

Whether you're looking for a hotel, a city to visit or the perfect family excursion: The free service apps by Switzerland Tourism will help you find your perfect holiday activity. MySwitzerland.com/mobile



Have a look behind the scenes:

World of SWISS

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Facts and figures

SWISS fliegt ab Zürich und Genf zu weltweit über 100 attraktiven Destinationen in 43 Ländern und befördert jährlich rund 16,5 Millionen Fluggäste. 2016 erwirtschaftete SWISS mit über 9000 Mitarbeitenden einen Betriebsertrag von rund 5 Milliarden Schweizer Franken. SWISS ist Teil der Lufthansa Gruppe und Mitglied der Star Alliance, des weltweit grössten Airline-Verbunds.

SWISS flies from Zurich and Geneva to more than 100 attractive destinations in 43 countries all over the world. With its workforce of over 9,000 personnel, the company carries over 16.5 million passengers a year and generated total operating income of some 5 billion Swiss francs in 2016. SWISS is part of the Lufthansa Group, and is also a member of Star Alliance, the world's biggest airline network.

Latest achievements and awards

2017

Art Directors Club Switzerland

The "Made of Switzerland" campaign won gold (photography), silver (design) and bronze (ads and poster)

2016

TheDesignAir Aviation Award

Best New First Class

Swiss Business Travel Awards

Best Airline Short-Haul

Second place Best Airline Long-Haul

World Travel Awards

Europe's Leading Airline – Business Class

Employer Branding Awards

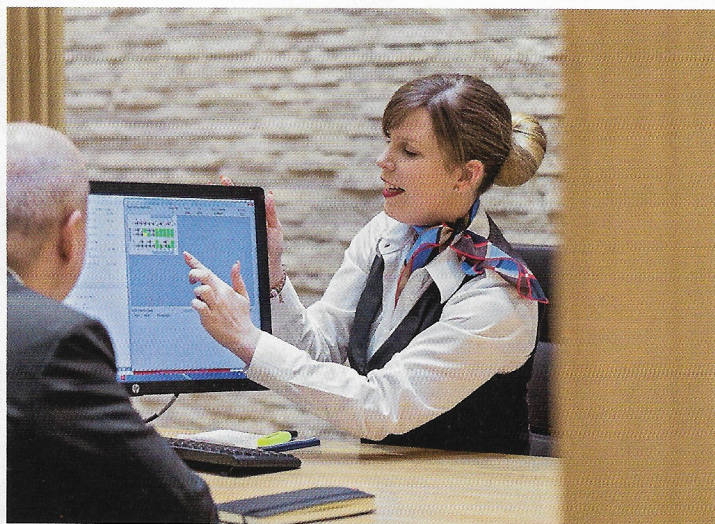
Employer Brand of the Year



Boeing 737 MAX 8 in the cockpit of the Triple Seven.

ce!

os: Claudia Lin



Passt mit seinem minimalistischen Design perfekt ins Umfeld des Lichthofs im Inneren des noblen Credit-Suisse-Hauptsitzes – das SWISS City Ticket Office.

With its minimalist design, the SWISS City Ticket Office fits perfectly into the atrium of the elegant Credit Suisse head office on Zurich's Paradeplatz.

Special Treatment inklusive

Während die Zürcher Innenstadt zum Leben erwacht, betreten die ersten Kunden das SWISS City Ticket Office am Paradeplatz. «Morgens ist bei uns für gewöhnlich noch nicht ganz so viel los. Über Mittag und vor dem Feierabend sind unsere Schalter dagegen oft alle besetzt», erklärt Katja Rinaldi-Martin, die 37-jährige Managerin des exklusiven, weltweit einzigen Ticket Office von SWISS. «Dabei gleicht kein Tag dem anderen – eine Tatsache, die unsere Arbeit sehr spannend macht!»

Sagt es und begrüsst ein älteres Paar, das sich eben auf einer der raffiniert gestalteten Beratungsinselfn eingefunden hat. «Geht es wieder nach Miami zum Sonnetanken?», erkundigt sie sich. Die beiden nicken voller Vorfreude, bevor sie sich für den Kaffee und die SWISS Schokolade bedanken, die ihnen von Flight Attendant Susi von Siebenthal gereicht werden. «Miami ist bei uns, insbesondere in der kühleren Jahreszeit, eine der beliebtesten Destinationen. Neben der Metropole in Florida werden aber auch andere Reiseziele wie beispielsweise Bangkok, New York, São Paulo, London, Wien oder Nizza stark nachgefragt», meint die Office-managerin, bevor sie auf die Kundschaft eingeht, die ihre Flüge und Reisen bewusst nicht übers Internet bucht.

Grundsätzlich kommen sowohl Ferienreisende als auch Geschäftsleute ins Zürcher Office. Privatreisen machen aber den überwiegenden Teil des Geschäfts aus. Allen Kunden gemein ist, dass sie den persönlichen Kontakt, die langjährige Erfahrung und die professionelle Beratung schätzen. «Viele von ihnen buchen Business oder First Class,

The personal booking experience

Downtown Zurich is still stirring itself awake when the first customers arrive at the SWISS City Ticket Office on Paradeplatz. "As a rule, our mornings are pretty quiet," says Katja Rinaldi-Martin, the 37-year-old manager of the exclusive City Ticket Office, which is the only one of its kind in the SWISS world. "Over lunch and in the early evening, though, we often have all our desks in use. Having said that, no two days are ever truly alike – which is what makes our work all the more exciting."

Katja turns to attend to an older couple who have just come up to one of the elegantly designed islands that the office now boasts. "Off to Miami for a bit of sun again?" she asks them. The couple nod enthusiastically, and then thank flight attendant Susi von Siebenthal for the coffee and the SWISS chocolates that she has just provided. "Miami's one of our most popular destinations," Katja tells us, "especially in the colder months. But we also get a lot of demand for Bangkok, New York, São Paulo, London, Vienna and Nice," she adds, before turning again to the couple, who clearly prefer this personalised booking experience to the online alternative.

SWISS's Zurich City Ticket Office is available to both business and leisure travellers. But it's the latter who make up the bulk of its clientele. What all its customers have in common, though, is an appreciation of the personal contact, the professional assistance and the years of experience that the office and its team provide. "Many of our visitors book Business or First Class, inquire about round-the-world tickets or are interested in routings that are a little out of the ordinary," Katja observes. "Or they may

SWISS City Ticket Office

Seit Gründung der SWISS im Jahr 2002 im Lichthof der Credit Suisse.
In the atrium of the Credit Suisse building on Paradeplatz since SWISS's foundation in 2002.

Adresse / Address:
Bahnhofstrasse 25
8001 Zürich

Öffnungszeiten /
Opening hours:
Mo-Fr 8.30-18.00 Uhr
Sa 9.30-14.30 Uhr
Mon-Fri 8.30 a.m.-6 p.m.
Sat 9.30 a.m.-2.30 p.m.

Team:
10 Mitarbeitende
10 employees

Anzahl Kunden /
Customers served:
Über 10 000 pro Jahr
Over 10,000 a year

Für SWISS Fans /
For SWISS fans:
SWISS Souvenirs erhältlich
SWISS souvenirs also available



«In unserem neuen Flaggschiff, der Boeing 777-300ER, lassen sich nicht nur in der First Class neue Massstäbe in Sachen Komfort erleben. Darf ich für Sie buchen?»
"Our new fleet flagship, the Boeing 777-300ER, sets new comfort benchmarks, in First Class and throughout. So: May I book a seat for you?"

fragen nach Round the World Tickets oder haben sich für Routen entschieden, die nicht ganz alltäglich sind. Oder sie kommen mit individuellen Anliegen rund um unsere Produkte, zum Beispiel mit Wünschen betreffend Zusatzleistungen im Rahmen von SWISS Choice wie Sitzplatz-reservationen, À-la-carte-Menüs, Geschenkgutscheine und anderes. Auch Meilen-Upgrades oder Special Offers sind immer wieder ein Thema.»

Im Reisebüro, das 2016 komplett renoviert und analog den eleganten First Class Lounges gestaltet wurde, sind dabei nicht nur Flüge zu sämtlichen 102 SWISS Destinationen zu haben, sondern auch das gesamte Angebot der Lufthansa-Gruppe. Dass das Team des SWISS City Ticket Office auch prominenten Reisenden begegnet und immer wieder vor ungewöhnliche Herausforderungen gestellt wird, liegt dabei auf der Hand: «Einmal wollte ein Paar, das mitsamt Hund in die USA auswanderte, den Vierbeiner partout nicht im Gepäckraum des Fliegers mitreisen lassen. Die Lösung? Sie haben einfach die gesamte First Class gebucht! Nachdem wir noch eine Decke und einen personalisierten Napf für die Reise beige-steuert hatten, erhielten wir einen Tag nach der sicheren Ankunft ein Bild zugeschickt, das einen offensichtlich glücklichen Hund auf 12 000 Metern über Meer zeigte.» Katja Rinaldi-Martin lacht: «Sie merken – bei uns ist fast nichts unmöglich!»

have some specific issue with one of our products: a question about the additional services we offer under SWISS Choice like seat reservations, or about our à la carte meals, our gift vouchers, our mileage upgrades or our special offers."

The Zurich City Ticket Office, which was totally refurbished last November and now features an interior that is closely modelled on the elegant SWISS First Class lounges, will not only book customers on flights to any of SWISS's 102 destinations but can arrange air travel on any member airline of the Lufthansa Group. And the most unusual request they've had to date: "That could be the couple who were emigrating to the USA and taking their dog with them," Katja recalls. "They really didn't want it to have to travel in the cargo hold. So they booked the whole First Class cabin! We provided a blanket and a personalised bowl for the long flight. And the day after they arrived, we received a photo from them showing a clearly very contented canine enjoying the First Class experience at 39,000 feet. As you can see," Katja concludes, "at our SWISS City Ticket Office, almost nothing is impossible!"

77 destinations in Europe

- **SWISS destination**
SWISS Destination
 - **Edelweiss destination with SWISS codeshare**
Edelweiss-Destination mit SWISS Codeshare
 - ◐ **Served by both SWISS and Edelweiss**
SWISS und Edelweiss
 - **Other codeshare destination**
Andere Codeshare-Destination
- New destination as of summer 2017**
Neue Destination ab Sommer 2017
- Airport in Switzerland served by SWISS**
Von SWISS bedienter Flughafen in der Schweiz

Changes possible
Änderungen vorbehalten



0 200 400 600 800 km

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102 destinations worldwide



de



The advanced SWISS fleet

CS300: Der grosse Bruder des Flüsterjets

SWISS ist stolz, diesen Monat ein neues Flugzeug der C Series in Betrieb zu nehmen. Die CS300 ist 3,7 Meter länger als die CS100 und bietet Platz für insgesamt 145 Passagiere. Die erste Maschine wird in Genf stationiert sein, von wo aus sie auf Kurz- und Mittelstrecken zum Einsatz kommt.

CS300: The big brother of the whisper jet

SWISS is proud to introduce the latest stretched version of the C Series this month. The CS300 is 3.7 metres longer than the CS100 and accommodates 145 passengers. SWISS's first CS300 will be stationed at its Geneva hub, where it will be deployed on short- and medium-haul routes.

SWISS fleet



Boeing 777-300ER
 Number of aircraft: 8
 Total seats: 340
 Range with full payload: 10,700 km
 Max. speed: 945 km/h
 Max. take-off weight: 351,500 kg



Airbus A340-300
 Number of aircraft: 7
 Total seats: 219
 Range with full payload: 10,500 km
 Max. speed: 900 km/h
 Max. take-off weight: 275,000 kg



Airbus A330-300
 Number of aircraft: 14
 Total seats: 236
 Range with full payload: 7,400 km
 Max. speed: 880 km/h
 Max. take-off weight: 233,000 kg



Airbus A321-100/200
 Number of aircraft: 9
 Total seats: 219
 Range with full payload: 3,200 km
 Max. speed: 850 km/h
 Max. take-off weight: 83,000 kg



Airbus A320-200
 Number of aircraft: 21
 Total seats: 168-180
 Range with full payload: 3,650 km
 Max. speed: 850 km/h
 Max. take-off weight: 73,500 kg



Airbus A319-100
 Number of aircraft: 5
 Total seats: 138
 Range with full payload: 3,000 km
 Max. speed: 850 km/h
 Max. take-off weight: 68,000 kg



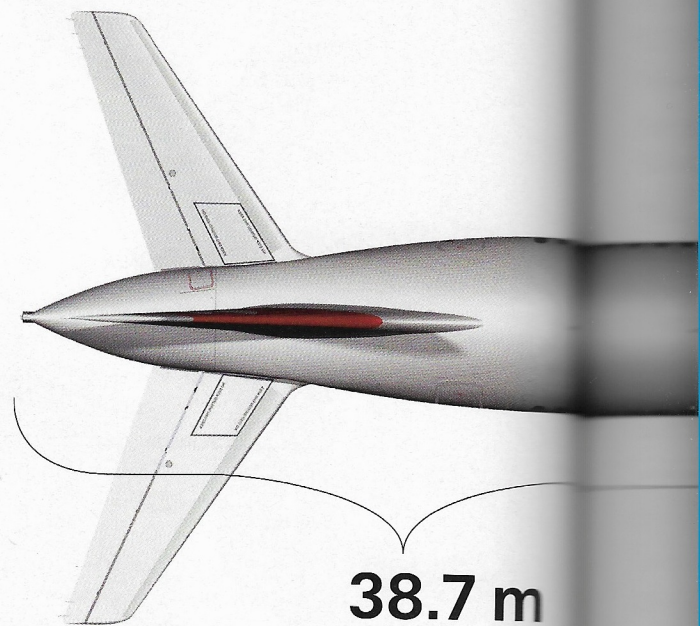
Avro RJ100
 Number of aircraft: 3
 Total seats: 97
 Range with full payload: 2,400 km
 Max. speed: 800 km/h
 Max. take-off weight: 45,000 kg



Bombardier CS300
 Number of aircraft: 1
 Total seats: 145
 Range with full payload: 3,260 km
 Max. speed: 870 km/h
 Max. take-off weight: 65,000 kg



Bombardier CS100
 Number of aircraft: 8
 Total seats: 125
 Range with full payload: 3,650 km
 Max. speed: 870 km/h
 Max. take-off weight: 58,500 kg

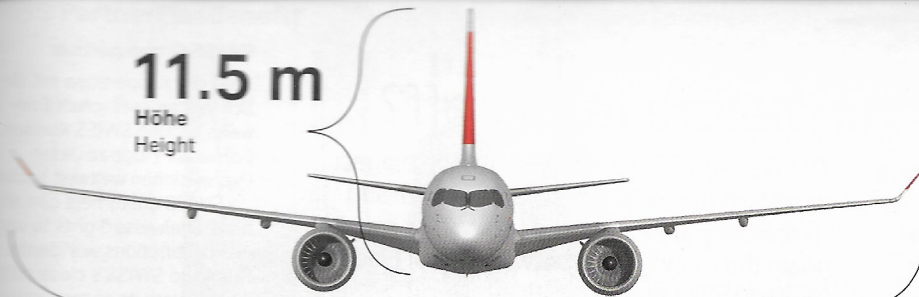


38.7 m

Länge
 Length

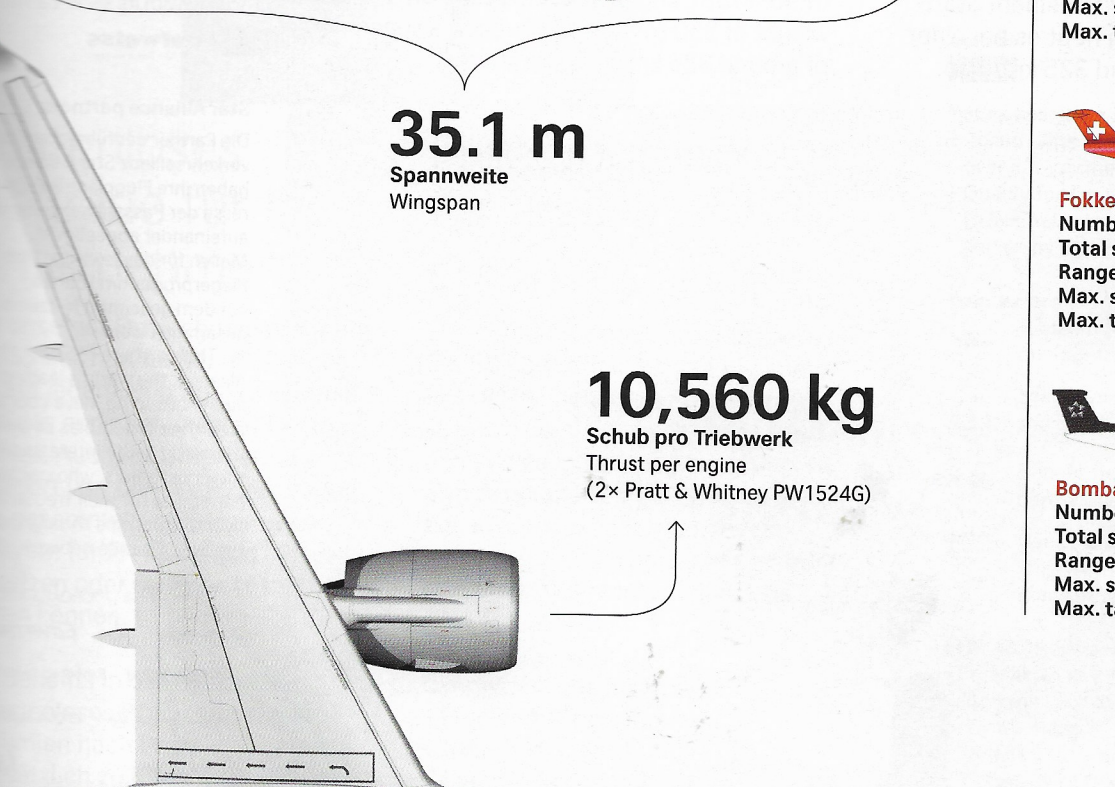
11.5 m

Höhe
Height



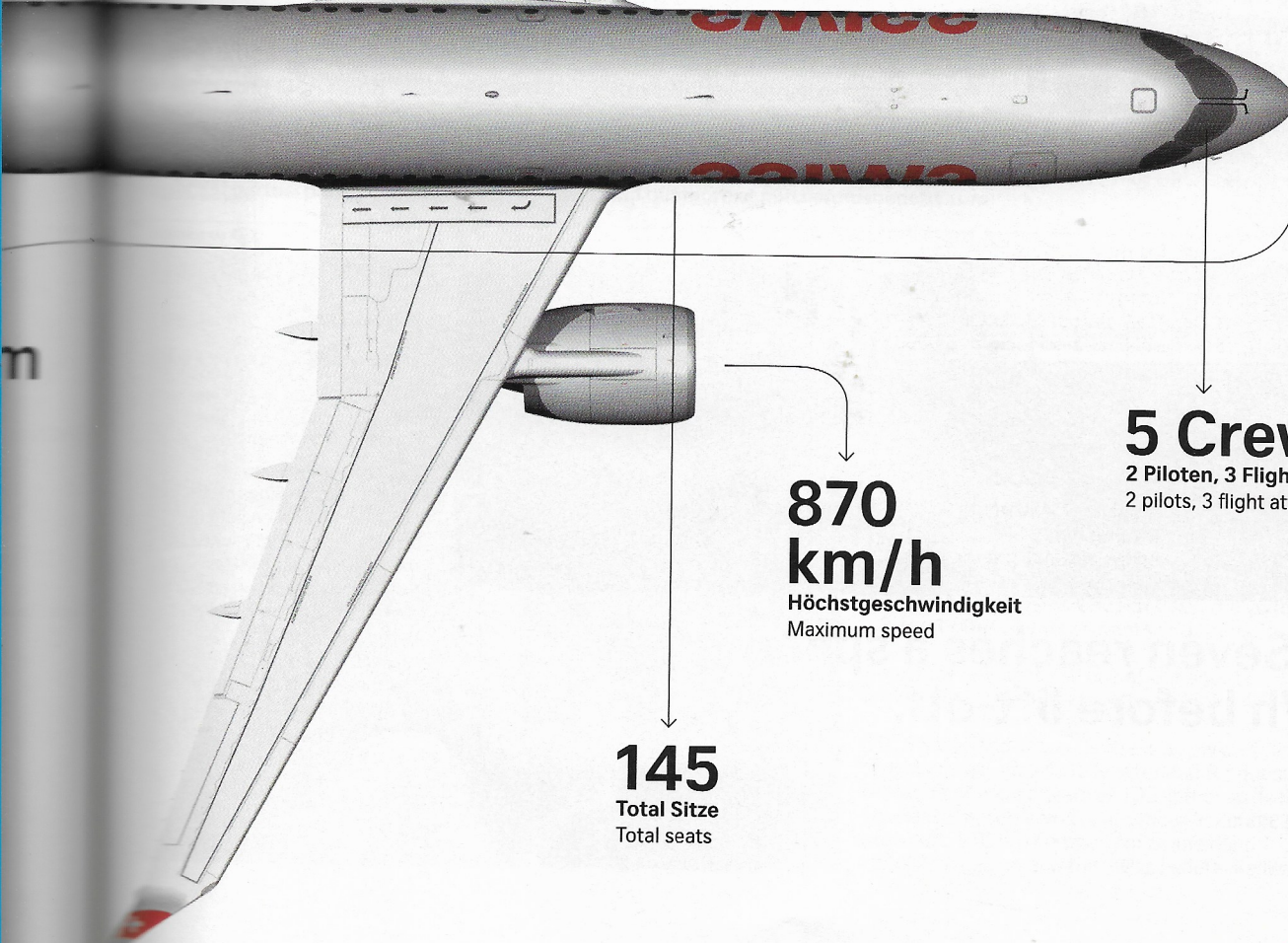
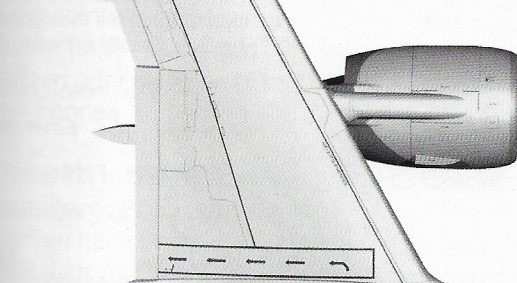
35.1 m

Spannweite
Wingspan



10,560 kg

Schub pro Triebwerk
Thrust per engine
(2× Pratt & Whitney PW1524G)



5 Crew

2 Piloten, 3 Flight Attendants
2 pilots, 3 flight attendants

870
km/h

Höchstgeschwindigkeit
Maximum speed

145

Total Sitze
Total seats

Operating
partners' fleet



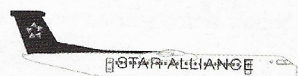
Embraer 190

Number of aircraft: 5
Total seats: 112
Range with full payload: 4,445 km
Max. speed: 870 km/h
Max. take-off weight: 50,300 kg



Fokker 100

Number of aircraft: 4
Total seats: 100
Range with full payload: 2,500 km
Max. speed: 800 km/h
Max. take-off weight: 45,800 kg



Bombardier Q400

Number of aircraft: 4
Total seats: 76
Range with full payload: 1,600 km
Max. speed: 665 km/h
Max. take-off weight: 30,000 kg

Fleet 127

How fast does a 777 run before taking off?

Die Boeing 777-300ER, das grösste Flugzeug von SWISS, wiegt vollbeladen über 350 Tonnen. Doch wie schnell rollt das mit zwei General-Electric-GE90-115BL-Triebwerken ausgestattete Flugzeug? Bei einem Startgewicht von 350 Tonnen hebt es bei einer Geschwindigkeit von rund 325 km/h ab.

The Boeing 777-300ER, which is the biggest aircraft in the SWISS fleet, weighs over 350 tonnes fully laden. So how fast does it head down the runway with its two General Electric GE90-115BL engines? With a take-off weight of 350 tonnes, it will reach a speed of around 325 km/h before lift-off.



The Triple Seven reaches a speed of 325 km/h before lift-off.

SWISS Group partner

Dank der Kooperation mit der Schwestergesellschaft Edelweiss können SWISS Kunden Edelweiss-Flüge zu vielen Destinationen weltweit buchen.

SWISS customers can also book Edelweiss flights to various destinations worldwide, thanks to SWISS's close collaboration with its sister carrier.



Star Alliance partners

Die Partner der führenden Luftverkehrsallianz Star Alliance haben ihre Flugpläne im Interesse der Passagiere weltweit aufeinander abgestimmt. Meilen für das jeweilige Vielfliegerprogramm können auf dem gesamten Netzwerk gesammelt werden.

The partners of Star Alliance, the world's leading airline grouping, have coordinated their timetables all over the globe in the interests of their customers, who can also earn miles for their frequent flyer programme throughout the Star Alliance network.



Operating partners

Austrian Airlines und die schweizerische Fluggesellschaft Helvetic Airways bedienen ausgewählte europäische Flugrouten und ergänzen das SWISS Kurzstrecken-Netzwerk.

Austrian Airlines and Swiss carrier Helvetic Airways operate a number of selected European routes on behalf of SWISS and thus ideally complement the short-haul network.



Welcome to

Airport map

Gates A

- 1 SWISS First Lounge
- 2 Senator Lounge
- SWISS Business Lounge
- 3 Family Services

Check-in 1

- 4 SWISS First Check-in Lounge
- 5 Economy Ticket Office SWISS, Austrian, Lufthansa
- 6 Business & Senator Ticket Office SWISS, Austrian, Lufthansa
- 7 Ticket Office TAP

Arrival 1/2

- 8 Lost & Found
- 9 SWISS Arrival Lounge

Gates B/D

- 10 Senator Lounge D
- SWISS Business Lounge D
- 11 Transit Hotel

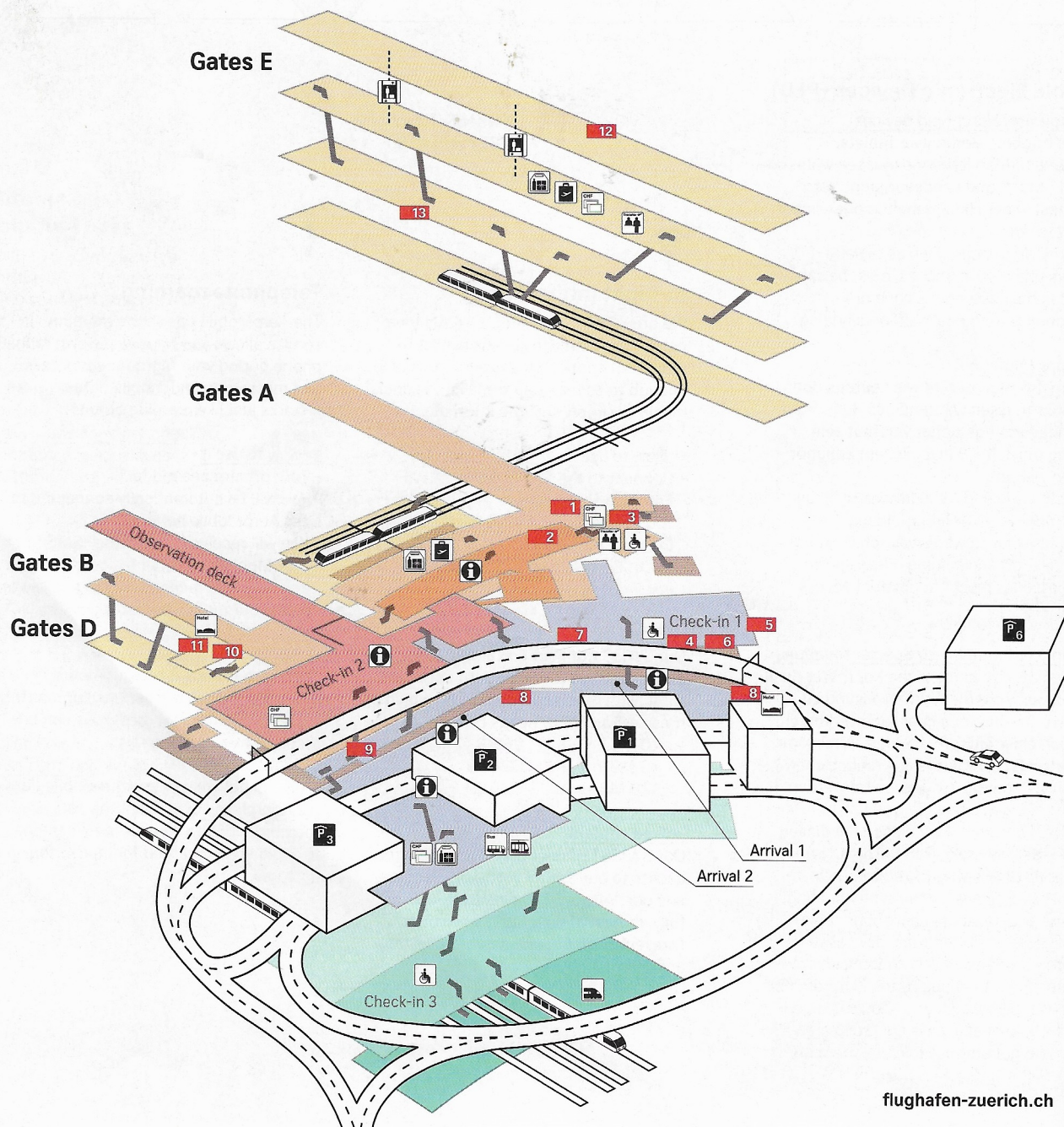
Gates E

- 12 SWISS First Lounge
- Senator Lounge
- SWISS Business Lounge
- 13 Family Services

Information

- Bahn / Train
- Lift / Elevator
- Regionalbus / Regional bus
- Transferschalter / Transfer Desk
- Tram / Tramway
- Pick-up Points / Special Assistance

- Geldautomat / ATM
- Shopping
- Duty-Free
- Hotel
- Parkhaus / Multistorey car park



flughafen-zuerich.ch

Zurich Airport

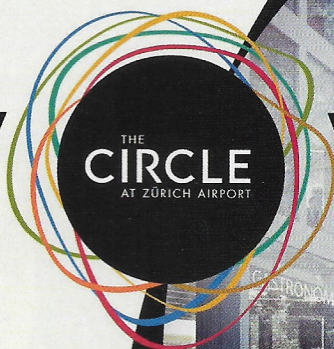
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YOUR
INVITATION
TO A
NEW

W

THE
CIRCLE
AT ZÜRICH AIRPORT

W



Zürichs neue Adresse

Mit THE CIRCLE entsteht in unmittelbarer Nähe des Flughafens eine neue Destination, die Zürichs Attraktivität zukunftsweisend prägen wird. Eingebettet in die Flughafen-Infrastruktur nutzt THE CIRCLE den einzigartigen Standortvorteil und sorgt dank seinen sieben verschiedenen Modulen sowie der direkten Nähe zum Park für eine starke eigene Identität. Attraktive Büroflächen, zwei Hotels der Hyatt-Gruppe mit Convention Centre, ein medizinisches Kompetenzzentrum, unterschiedliche Markenwelten sowie Kunst, Kultur, Gastronomie und Bildung: THE CIRCLE bietet auf 180 000 Quadratmetern einen innovativen Nutzungsmix, der Synergien schafft – und damit eine einmalige Gesamtatmosphäre.

Erleben Sie jetzt die einmalige Welt von THE CIRCLE auf thecircle.ch.

Zurich's new address

THE CIRCLE – currently under construction – is a new destination close to the airport which will enhance Zurich's attractiveness in the future. Drawing on the airport's footfall and infrastructure, THE CIRCLE uses the unique location to its advantage while retaining its own distinctive identity with its seven different modules and its proximity to the park. Attractive offices, two Hyatt hotels with a convention centre, a centre of medical expertise, various brand worlds plus art, culture, restaurants and education: In an area of 180,000 square metres, THE CIRCLE offers an innovative mix of uses that will generate synergies and a unique overall atmosphere.

Experience it now: thecircle.ch.